Single Window

Single Window Helpline Number: 0651-6556666

www.advantage.jharkhand.gov.in

Department of Industries, Government of Jharkhand

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Government of Jharkhand is taking multiple initiatives to improve Ease of Doing Business in the state. The emphasis has been on strengthening standard operating procedures, simplification and introduction of information technology to make government facilitation of businesses more efficient and effective.

- Fully integrated Single Window clearance system
- Time bound and Accelerated Electric Connectivity with end to end process complete online
- Simplified tax compliances
- Regular consultations with the industry in policy making and implementation
- Indexed approvals required for starting a business online
- Joint inspections, Reduced inspection incidences and Development visits
- Self-Certification Schemes and 3rd Party Inspections
Combined Application form (CAF)
- User profile page to ask an information only once
- Populating data once taken in forms for specific approvals
- EM1 and EM2 approvals integrated with Single Window

Responsive Single Window System
- SMS/Email on progression of application to next stage
- Common helpline number
- Qualified and well-equipped Relationship Officers and Udhyog Mitra (each district)

Disbursal of incentives
- Combined Application for different type of incentives applicable
- Online monitoring of disbursal of incentives
- Grievance handling within specified timelines
Ease of Doing Business: New initiatives

Transforming Governance through Technology: Approvals at the doorsteps

- No visit and wait at Government Office: Apply online for electric connection
- Now apply online for Registrations, Renewal, generating unique ‘State labour identification Number’ allowing online payment, approval and downloading the licence, certificate for Labour Department
- Inspections reports to be uploaded online within 72 hours of inspection
- Online application for Forest department for tree transit permit and online approval, first of its kind in the country
- Online application for obtaining renewal of NOC from Fire department
- Registration of properties can be done online including payment
- Land registration data digitised up to Sub-Registrar office level
- Time bound water allocation

Accelerated Electric Connectivity

- Processing timelines for HT connection has been reduced from 45 days to 15 days
- Processing timelines for LT connection has been reduced from 30 days to 15 days
- Inspection lead time for electricity connection has been fixed at 2 days from time of application
- Reduced and simplified documentation for obtaining electricity connection.

No more taxing times: Simplified Tax Compliance

- Single Registration and Single ID for all state taxes
- Online filing of returns now been made ‘mandatory’
- CAF (combined application form) implemented for Value Added Tax (VAT), Central Sales Tax (CST), Luxury Tax
- Online payment Gateway operational through a broad network of 67 Banks
- Two way online payment arrangement through six Banks
- Simple online e-filing return facility for dealers through Common Service Centre (CSC) - ‘Pragya Kendra’
- 24x7 availability of Helpline Numbers assisting tax payers in preparing and filing returns
- Professional Tax registration within one working day of application
Ease of Environment Compliance and Harmonized Inspections

- NO clearance required for Industries listed under ‘Green’ category in Jharkhand and having investment up to INR 50 Lacs in Plant & Machinery
- Inspection Report now available within 72 hours of inspection
- Implementation of Online approval process has reduced clearance lead time by 40% from 120 days to 73 days
- Harmonised Inspection by synchronising inspections through constitution of Central Inspection Agency in Pollution Control
- For obtaining map approval inspection of Airport Authority, Fire department and municipality has been synchronized
- Ease in Pollution/ Environment regulation compliance through online register
- Provision for auto-renewal of Consent to Operate (under Water Act, 1974 and Air Act, 1981) based on self-certification/third party certification
- Online Consent Management system enabling online application, payment and issuance of certificates apart from easy access to application & inspection procedure, timelines, forms, list of documents on the website

Decongesting regulation and forging productivity

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- State Migrant Workmen Rules 1980: Provision for online submission of employee's details by employers have been allowed to facilitate better compliance and management of labour employed
- Minimum Wages Rules 1951: Employers will be allowed to maintain registers through online means to create ease in maintaining registers leading to better compliance and employee benefits
- Contract Labour Rules 1972: Existing form structures have been consolidated, reduced and being made available through online portal
- Payments of Wages Rules 1937: Existing form structures have been consolidated and reduced and formats are being made available to be maintained online
- Shops & Establishment Act: Shops and establishments having less than 10 employees are now not required to file returns. This will benefit about 60,000 units
- For the first time in the country, computerised risk based assessment of units and allocation of inspectors has been initiated
- QR code generated in each license readable via QR scanner application available
- Licenses are verifiable to validate authenticity of the license
- CLMS: online registration facility for followings acts:
  - Factory Act
  - Labour Act
  - BOC
- Facility of payment gateway introduced for payments to be made for registration, renewal, cess deposition etc.
- No physical touch point required for registration process.
- Inspection process has been made transparent
- Factory license can be renewed for 5 years
- Department is accessible through Single Window
- FAQ and procedure with timelines have been uploaded online
- Single joint synchronized inspection for all the acts.
Self-Certification Scheme of Labour Department
- Number of returns have now been reduced from 36 to one
- Frequency of inspections has also been reduced to once in every 5 years
- Standard Operating Procedure has been notified for on-site inspections
- Owners of Boilers may now provide Self-Certification for Renewal of licence

Amendments in Factories Act
- Factories Act now provides for filing returns on annual basis instead of earlier practice of half yearly filing.
- Map approval process is now available online
- No Government notification will be required for canteens in establishments with 250+ employees

Boost to MSME
- Expansion of Industrial Areas
- Time-Bound allotment of land
- Online land allotment
- Transparent land allotment procedure
- Jharkhand Mega Food Park, Ranchi
- Auto Cluster at Jamshedpur
- Electronic Manufacturing Cluster at Jamshedpur
- IT Park at Adityapur
- Silk Park at Irba and Arma

Forthcoming Policy provisions
- Jharkhand Export Policy 2015 (Draft)
- Jharkhand Food Processing Policy 2015 (Draft)
- Jharkhand Feed Processing Policy 2015 (Draft)
- Jharkhand Industrial Park Policy 2015 (Draft)
- Ranchi Industrial Area Development Regulation 2015 (Draft)
- Adityapur Industrial Area Development Regulation 2015 (Draft)
- Bokaro Industrial Area Development Regulation 2015 (Draft)
- Santhal Pargana Industrial Area Development Regulation 2015 (Draft)
- Solar Policy (Draft)
Advantage: Jharkhand